GatorLink Account Management

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OneIT for the #GatorGood
Why Change?

GatorLink Account Management

- Forgot Password
- Vulnerability of Security Questions
- Compromised Accounts
- Better information for the UF Registry
- Self Service Functionality
- Less Username Replacements
GLAM

Requirements: Account Creation & Password Reset

Eligibility Requirements
- Name
- Date of Birth
- UFID number
- Qualifying Affiliation
- New: Phone number
- New: Personal email

Once eligible, users should receive an invitation with instructions within 5 min.

Technical Requirements
- Access to the phone and email listed
- Ability to use Google reCAPTCHA
GLAM

Account Creation

1. Receive Invitation
   - Go to Navigation
   - Enter UFID/Code

2. Answer verification questions
   - Last Name/DOB/Last 4 digits of phone

3. Select a username
   - 10 choices

4. Get a code by text/call to confirm phone

5. Set a password