

# GatorLink Account Management

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# Why Change?

## *GatorLink Account Management*

- Forgot Password
- Vulnerability of Security Questions
- Compromised Accounts
- Better information for the UF Registry
- Self Service Functionality
- Less Username Replacements



# GLAM

## *Requirements: Account Creation & Password Reset*

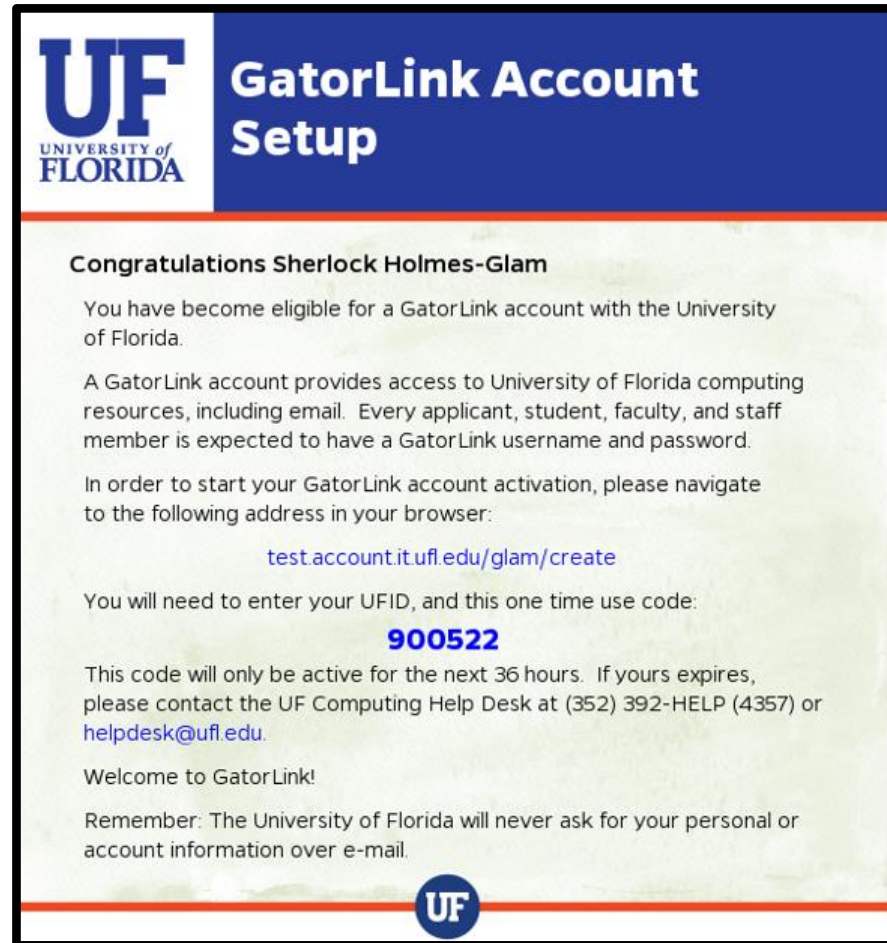
### Eligibility Requirements

- Name
- Date of Birth
- UFID number
- Qualifying Affiliation
- **New:** Phone number
- **New:** Personal email

**Once eligible, users should receive an invitation with instructions within 5 min.**

### Technical Requirements

- Access to the phone and email listed
- Ability to use Google reCAPTCHA



The screenshot shows an email notification titled "GatorLink Account Setup" from the University of Florida. The recipient is "Sherlock Holmes-Glam". The email congratulates the user on becoming eligible for a GatorLink account and provides instructions for activation. It includes a one-time use code "900522" and a link to activate the account: [test.account.it.ufl.edu/glam/create](https://test.account.it.ufl.edu/glam/create). The email also provides contact information for the UF Computing Help Desk and a warning that the University of Florida will never ask for personal or account information over e-mail.

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### GatorLink Account Setup

**Congratulations Sherlock Holmes-Glam**

You have become eligible for a GatorLink account with the University of Florida.

A GatorLink account provides access to University of Florida computing resources, including email. Every applicant, student, faculty, and staff member is expected to have a GatorLink username and password.

In order to start your GatorLink account activation, please navigate to the following address in your browser:

[test.account.it.ufl.edu/glam/create](https://test.account.it.ufl.edu/glam/create)

You will need to enter your UFID, and this one time use code:

**900522**

This code will only be active for the next 36 hours. If yours expires, please contact the UF Computing Help Desk at (352) 392-HELP (4357) or [helpdesk@ufl.edu](mailto:helpdesk@ufl.edu).

Welcome to GatorLink!

Remember: The University of Florida will never ask for your personal or account information over e-mail.

**UF**

# GLAM

## Account Creation


### 1. Receive Invitation

- Go to Navigation
- Enter UFID/Code

Please enter your UFID and the invitation code you received through email:

UFID

Invitation Code

I'm not a robot  reCAPTCHA  
Privacy - Terms

NEXT →

### 2. Answer verification questions

- Last Name/DOB/Last 4 digits of phone

**Your Information**

For security reasons, please provide the following information:

Last Name

Date of Birth

Please select the phone number you have provided to the University of Florida:

XXX-XXX-3286   XXX-XXX-8792

XXX-XXX-3455   XXX-XXX-9738

XXX-XXX-6043   XXX-XXX-6642

NEXT →

### 3. Select a username

- 10 choices

Choose GatorLink Username

Your GatorLink username is part of your UF Business E-mail which is displayed in the UF Phonebook and other public records.

The following GatorLink usernames are available for you to choose:

sherlock.holmes   sholmesglam

s.holmesglam   sherlockholmesgl

sh.holmesglam   holmesglam.sherl

holmesglams   holmesglam.s

holmesglamshero   holmesglam.sh

NEXT →

### 4. Get a code by text/call to confirm phone

Contact Method

A verification code will be sent to your preferred phone number to verify your identity before setting your new password. Please select which phone number to use, and whether you would like to receive the code by text (SMS) or voice call.

Please note that voice calls are only available for US and Canadian numbers at this time.

Home Phone:   Voice  Text

You will be notified at the following email addresses regarding activities affecting your account.

Business Email:

Personal Email:

NEXT →

### 5. Set a password

New Password

Password is required.

Confirm New Password

NEXT →